Ohio Benefits Update

updated April 30, 2014

www.HealthTransformation.Ohio.gov

Ohio Resident Health Insurance Process Flow

CRIS-E (old)	Ohio Integrated Eligibility (new)	Federal Exchange (new)

Citizen Portal

Beginning October 1, 2013, Ohio residents may go to Benefits.Ohio.gov or Healthcare.gov to seek assistance for health insurance coverage

If likely eligible for benefits under the current eligibility rules, then refer

Benefits.Ohio.gov

If likely eligible for benefits on the Exchange, then refer

Healthcare.gov

If likely eligible for benefits under the new eligibility rules, then proceed to application

Eligibility System

Ohio Client Registry Information System (CRIS-E)

County caseworkers have access to both systems

Eligibility categories will be added to the new Integrated Eligibility System over time:
- *Some Medicaid (1/2014)*
- *CFC Medicaid (9/2014)*
- *All Medicaid (9/2015)*
- *SNAP and TANF (9/2015)*
- *Retire CRIS-E (9/2015)*
- *Other programs (ongoing)*

Ohio Integrated Eligibility System

If eligible on the other system, then transfer data

Federal Health Insurance Exchange

Federal Data Services Hub
(Justice, Treasury, IRS, HHS, Social Security, Homeland Security)

Verify Data

Verify Data

Sources of Coverage

Coverage via Ohio Medicaid

Coverage via the Exchange

Ohio Benefits:
Successful Implementation

- Fastest successful eligibility system implementation in the country
- Modern, flexible, interoperable solution that supports the full continuum of HHS programs – transformational not incremental
- Enabled Ohio resident self service capabilities via an online consumer portal
- Automated real time verification of applicant income using the Federal Data Hub (homeland security, social security, IRS)
- Established real time interface with Ohio Medicaid claims system
- Project costs are significantly under budget and are tracking at only 8 percent of the federal Healthcare.gov project costs

Ohio | **Governor's Office of Health Transformation**

Ohio Benefits:
State and County Partnership

- Counties involved from the outset to design the new system
- Trained over 3,500 county case workers to use the new system
- Freed up county access to federal funding for eligibility expenses
- Delivered 10 major system releases that improve performance and incorporate county recommendations to expedite casework
- Delivered presumptive eligibility functionality that allows hospitals and other providers to enroll patients directly into Medicaid
- Converted 26,000 Cuyahoga residents from Metro Health waiver to regular Medicaid with no case worker intervention
- Created a solution to connect inmates to Medicaid coverage for inpatient services ($18 million in annual savings for Ohio's prisons)

Ohio | Governor's Office of Health Transformation

Ohio Benefits:
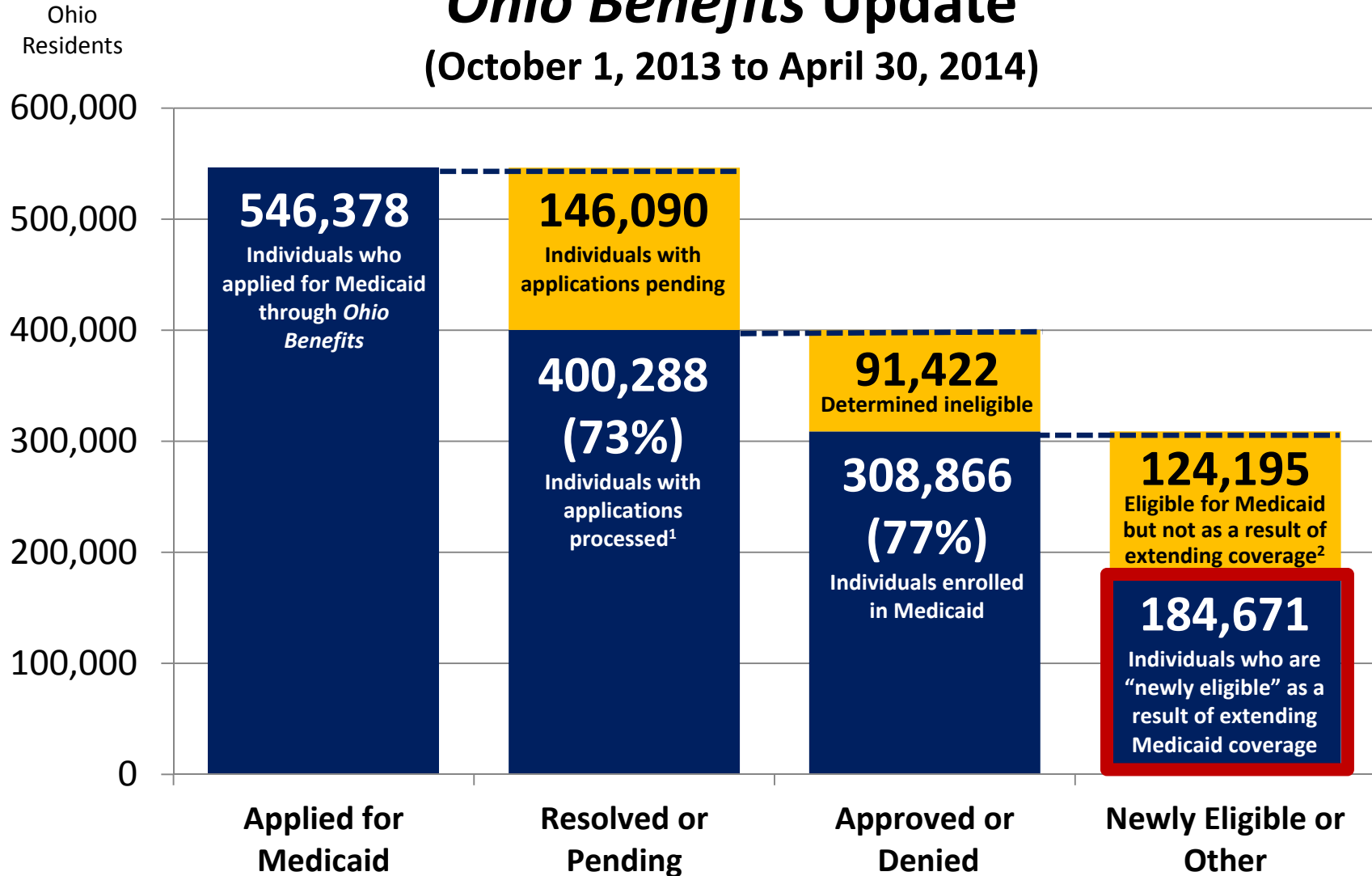## Mitigating the Impact of the Federal Marketplace

Potential Ohio Medicaid cases have been accumulating in the troubled federal health care eligibility system since Oct. 2013.

- 245,700 Ohioans' applications pending in the federal system
- 93,700 (38%) are unrelated to Medicaid benefits
- 66,000 (27%) are already in CRIS-E or *Ohio Benefits*
- 20,000 processed automatically by *Ohio Benefits* and another 39,000 are candidates for automatic processing in May (24% total)
- 27,000 (11%) are being transferred to county case workers in batches throughout May

Ohio | **Governor's Office of Health Transformation**

Ohio Benefits Update
(October 1, 2013 to April 30, 2014)

Ohio Residents

600,000

500,000

400,000

300,000

200,000

100,000

0

546,378
Individuals who applied for Medicaid through *Ohio Benefits*

146,090
Individuals with applications pending

400,288 (73%)
Individuals with applications processed[1]

91,422
Determined ineligible

308,866 (77%)
Individuals enrolled in Medicaid

124,195
Eligible for Medicaid but not as a result of extending coverage[2]

184,671
Individuals who are "newly eligible" as a result of extending Medicaid coverage

Applied for Medicaid

Resolved or Pending

Approved or Denied

Newly Eligible or Other

SOURCE: Ohio Integrated Eligibility System, as of April 30, 2014.

1. Does not include applications still pending in the federal system, which will be processed through *Ohio Benefits* in May 2014.
2. Does not include Ohioans who became eligible for Medicaid as a result of disability or other categorical criterion that required enrollment through CRIS-E instead of Benefits.Ohio.gov.

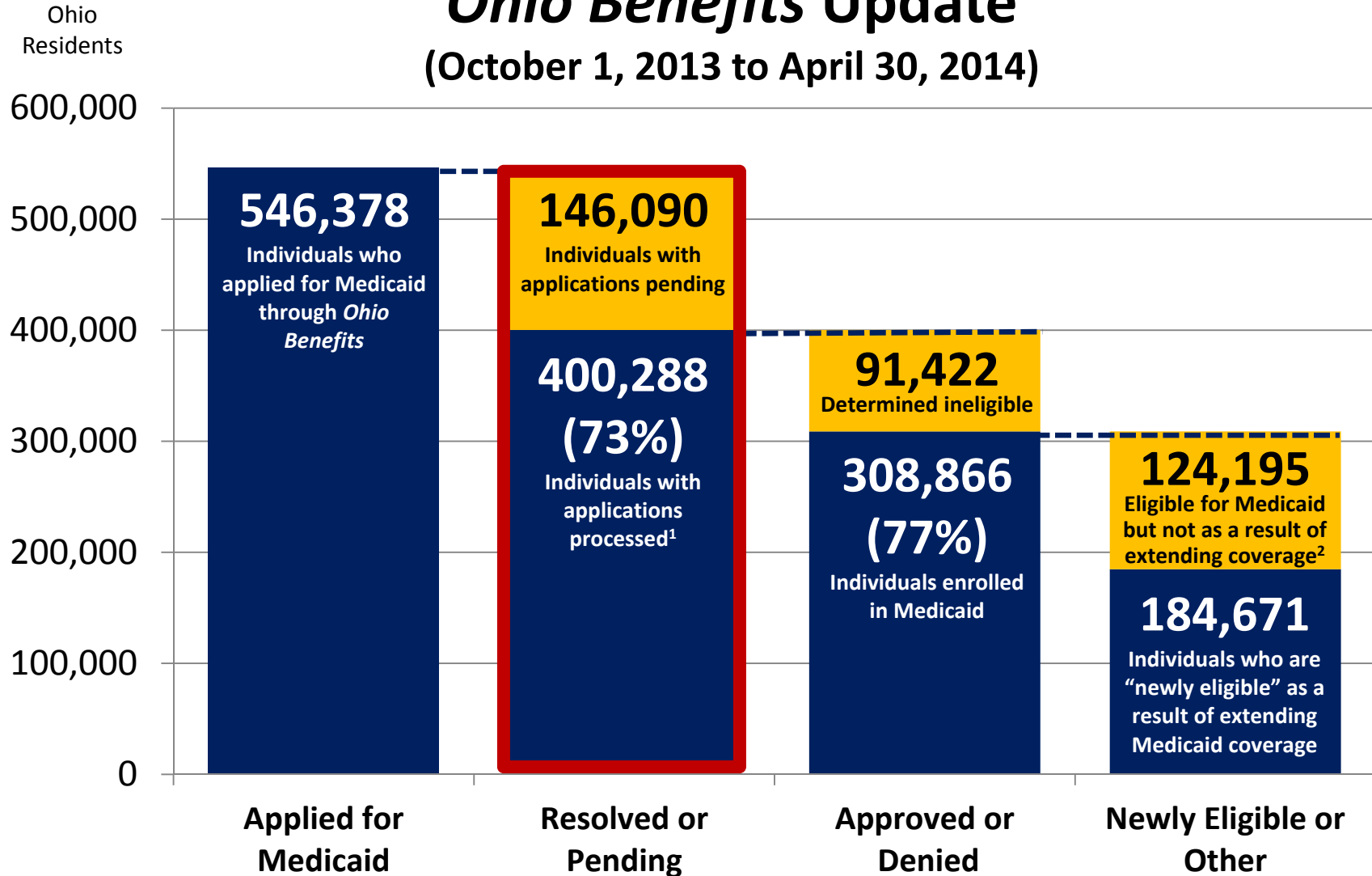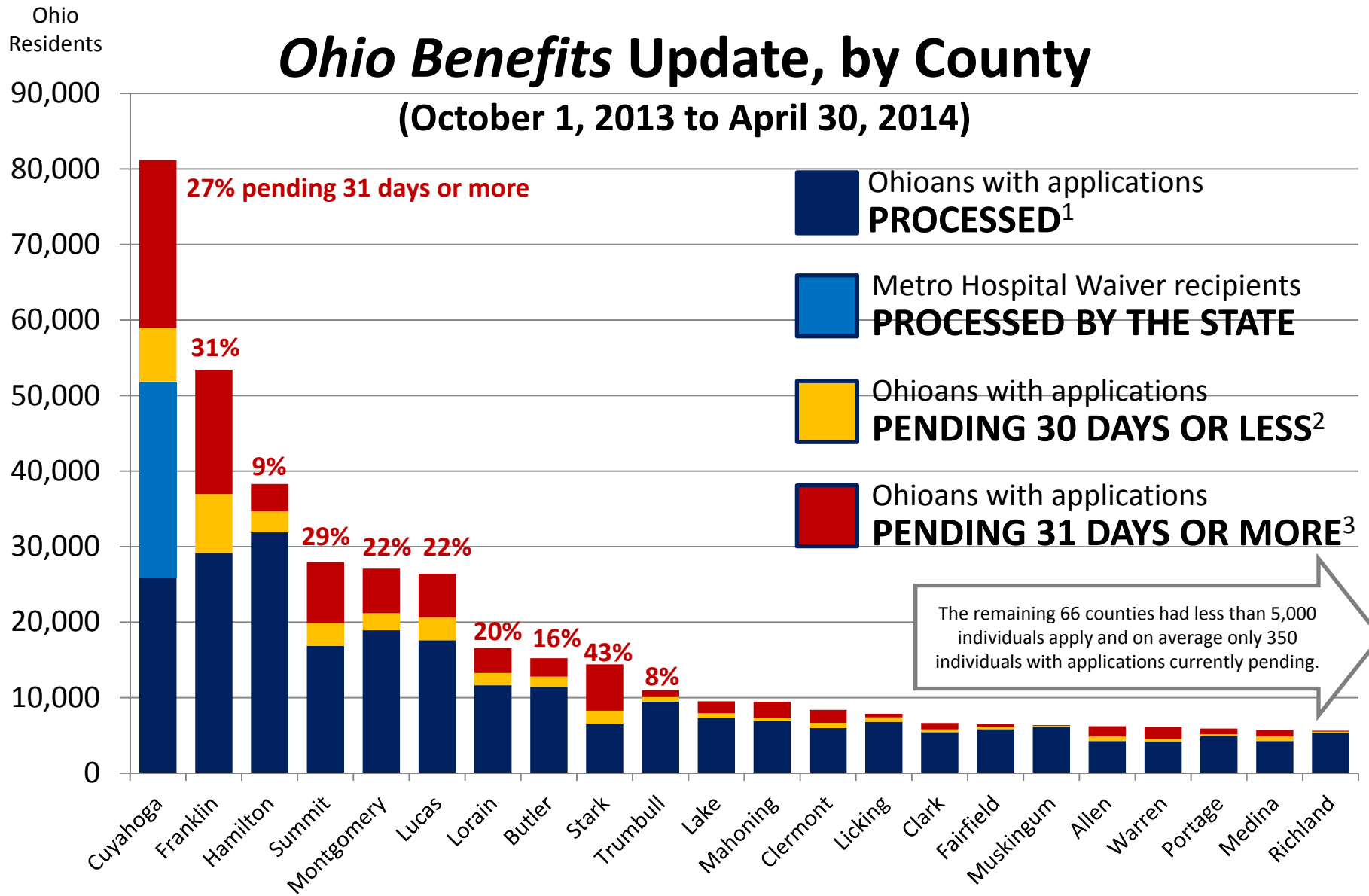**Ohio** | **Governor's Office of Health Transformation**

Ohio Medicaid "Newly Eligible" Enrollment

Enrolled	Estimated	Actual*
January	58,666	96,398
February	117,332	132,265
March	175,999	171,910
April	234,665	184,671

* Medicaid coverage begins on the date of application, not the date the application was processed, which means prior months are constantly adjusted to reflect actual enrollment. As a result, January data is more accurate than February, February is more accurate than March, etc.

Ohio
Residents

Ohio Benefits Update
(October 1, 2013 to April 30, 2014)

546,378
Individuals who applied for Medicaid through *Ohio Benefits*
(Applied for Medicaid)

146,090
Individuals with applications pending

400,288 (73%)
Individuals with applications processed[1]
(Resolved or Pending)

91,422
Determined ineligible

308,866 (77%)
Individuals enrolled in Medicaid
(Approved or Denied)

124,195
Eligible for Medicaid but not as a result of extending coverage[2]

184,671
Individuals who are "newly eligible" as a result of extending Medicaid coverage
(Newly Eligible or Other)

Ohio | Governor's Office of Health Transformation

SOURCE: Ohio Integrated Eligibility System, as of April 30, 2014.

1. Does not include applications still pending in the federal system, which will be processed through *Ohio Benefits* in May 2014.
2. Does not include Ohioans who became eligible for Medicaid as a result of disability or other categorical criterion that required enrollment through CRIS-E instead of Benefits.Ohio.gov.

Ohio Benefits Update, by County
(October 1, 2013 to April 30, 2014)

Ohio Residents

27% pending 31 days or more

Ohioans with applications **PROCESSED**[1]

Metro Hospital Waiver recipients **PROCESSED BY THE STATE**

Ohioans with applications **PENDING 30 DAYS OR LESS**[2]

Ohioans with applications **PENDING 31 DAYS OR MORE**[3]

The remaining 66 counties had less than 5,000 individuals apply and on average only 350 individuals with applications currently pending.

- Cuyahoga
- Franklin — **31%**
- Hamilton — **9%**
- Summit — **29%**
- Montgomery — **22%**
- Lucas — **22%**
- Lorain — **20%**
- Butler — **16%**
- Stark — **43%**
- Trumbull — **8%**
- Lake
- Mahoning
- Clermont
- Licking
- Clark
- Fairfield
- Muskingum
- Allen
- Warren
- Portage
- Medina
- Richland

Ohio | Governor's Office of Health Transformation

SOURCE: Ohio Integrated Eligibility System, as of April 30, 2014.

1. Total Processed = 400,288 from October 1, 2013 to April 30, 2014.
2. Total Pending 0-30 days = 44,474 on April 30, 2014.
3. Total Pending 31 days or more = 101,616 on April 30, 2014.

Percentage of *Ohio Benefits* Caseload Pending More than 30 Days, by County

0-5%	6-10%	11-20%	21%+
Noble, Morgan, Guernsey, Coshocton, Muskingum, Perry, Washington, Seneca, Pickaway, Jefferson, Richland, Hardin, Scioto, Jackson, Knox, Auglaize, Henry, Brown, Pike, Belmont, Meigs, Adams, Champaign, Fairfield, Defiance, Lawrence	Preble, Holmes, Sandusky, Madison, Columbiana, Wood, Licking, Wayne, Fulton, Shelby, Williams, Carroll, Mercer, Huron, Crawford, Fayette, Hancock, Vinton, Trumbull, Athens, Marion, Morrow, Gallia, Hamilton, Monroe, Putnam	Logan, Ashland, Erie, Hocking, Union, Delaware, Wyandot, Harrison, Portage, Clark, Darke, Ross, Tuscarawas, Medina, Butler, Lake, Paulding, Lorain, Clermont	Montgomery, Lucas, Allen, Mahoning, Ashtabula, Warren, Cuyahoga, Summit, Franklin, Clinton, Highland, Geauga, Greene, Miami, Stark, Ottawa, Van Wert

NOTE: All counties were given an option to seek assistance from other counties to work pending cases. A bonus program was established to financially reward counties that provide assistance. However, none of the high-caseload counties chose the shared services option.

Ohio | **Governor's Office of Health Transformation**

Number of Ohio county residents who were uninsured with income below 138 percent of poverty in 2010
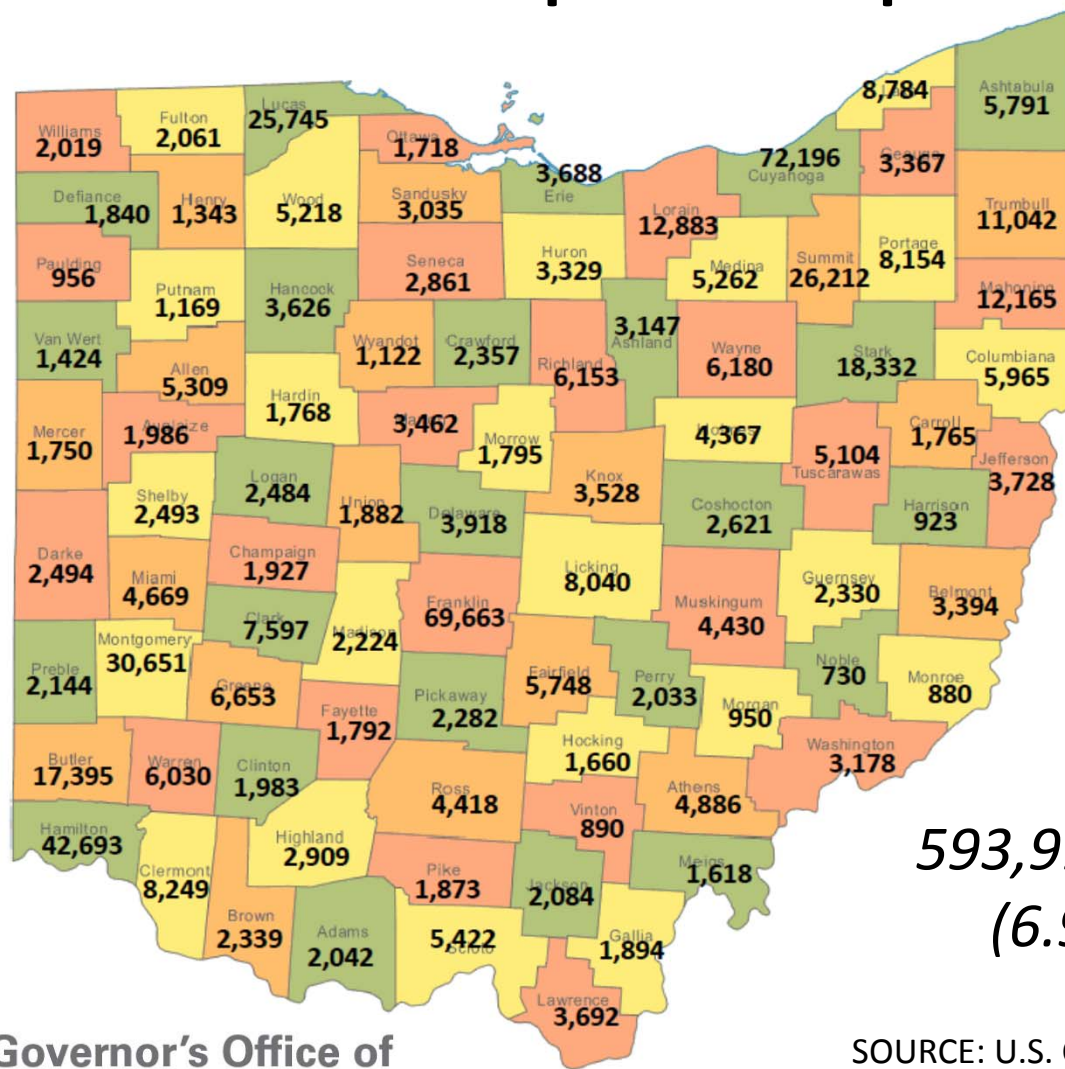
593,912 statewide
(6.9 percent)

SOURCE: U.S. Census, Small Area Health Insurance Estimates (2010)

Ohio | Governor's Office of Health Transformation

www.healthtransformation.ohio.gov

Ohio | Governor's Office of Health Transformation

CURRENT INITIATIVES   BUDGETS   NEWSROOM   CONTACT   VIDEO

Current Initiatives

Modernize Medicaid
Extend Medicaid coverage to more low-income Ohioans
Reform nursing facility reimbursement
Integrate Medicare and Medicaid benefits
Prioritize home and community based services
Create health homes for people with mental illness
Rebuild community behavioral health system capacity
Enhance community developmental disabilities services
Improve Medicaid managed care plan performance

Streamline Health and Human Services
Implement a new Medicaid claims payment system
Create a cabinet-level Medicaid department
Consolidate mental health and addiction services
Simplify and integrate eligibility determination
Coordinate programs for children
Share services across local jurisdictions

Pay for Value
Engage partners to align payment innovation
Provide access to patient-centered medical homes
Implement episode-based payments
Coordinate health information technology infrastructure
Coordinate health sector workforce programs
Support regional payment reform initiatives
Federal Health Insurance Exchange

- **More detail about extending Medicaid coverage**

- **More detail about the *Ohio Benefits* implementation**

- **County-level detail on pending cases**